

Need a new phone system but don't want to break the bank? You don't have to!

Let's be honest.

Businesses looking for telephony solutions have never had a lot of quality affordable options. Phone systems from larger manufacturers are simply too expensive and key systems are feature-lean, low technology solutions that don't scale as your business grows. Well, thanks to Dialink, times have changed.

SipSpeed® is the next evolutionary step in business communications. SipSpeed is an affordable communication solution that is: easy to use, easy to manage, scalable, reliable, and delivers enterpriseclass features. SipSpeed supports: branch locations. home workers, and even workers on the road. SipSpeed also gives businesses the ability to save money by utilizing VoIP service providers, and conducting conference calls in-house instead of using expensive third party providers.

SipSpeed is:

Affordable for all businesses

With SipSpeed available at a low monthly rate, all sized businesses can afford an enterprise-class phone system.

Easy to Use and Manage

SipSpeed user-friendly web-based control panel allows businesses to customize their phone system on the fly including adding, moving, and changing extensions as well as how incoming phone calls are routed.

Reliable

SipSpeed's hosted architecture proactively monitors and maintains your system to ensure that your system is always humming.

Scales As You Grow

SipSpeed has been designed, and thoroughly tested, for both single-site businesses with basic telephony needs to national corporations with distributed call centers that need advanced presence management and communication tools.

SipSpeed Highlights

- Hosted PBX
- Telecommuter Capable
- Branch Office Capable
- Advanced Call Center Features
- Multiple Automated Attendants
- · Use VoIP, PSTN, or Both
- Web-Based Configuration
- · Conference Bridges
- · Graphical Call Reporting
- Call Recording Tool





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SipSpeed Features	Sir	Sp	eed	Featu	res
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Auto-Attendant (IVR)

Outlook Integration

Unlimited Extensions

CRM Integration

Voicemail

Voicemail-to-Email

Hot Desk

Music-on-Hold

Scheduler

Custom CTI (AGI)

Analog & IP Phones

Ring-All (Blast Group)

Call Forwarding

Name Directory

DIDs

PSTN Fallback

Telecommuters

Branch Office Support

Web Control Panel

Powerful Reporting

Operator Panel (w/ BLF)

Call Parking

Drag-and-drop Call Control

Enterprise Instant Messaging

Presence Management

Color-Coded Call Status

Conference Bridge

Extension Groups

Routing by DIDs

Paging

Zone Paging

Intercom

Zone Intercom

Voicemail Groups

Advanced Call Forwarding

Call Return

Call Out

Report Exporting (.csv)

Custom Caller IDs

IVR Authentication

SMS/Pager Voicemail Notify

Upload Voice Prompts

Alerts & Notifications

Trunks Status Pages

Real-Time System Graphs

Historical System Graphs

Interactive Desktop Alerts

On-the-Fly Recording

Group and User Permissions

Extension Grouping

Extension Search

Unlimited Call Queues

Full Featured A.C.D.

Skills-Based Routing

Graphical Queue Reports

Agent Call Recording

Agent Variable Log-off

Agents on Cell Phones

Agents Shared Across Sites

Real-time Queue Stats

Agent Login/Logout

Call Monitoring

Call Barging

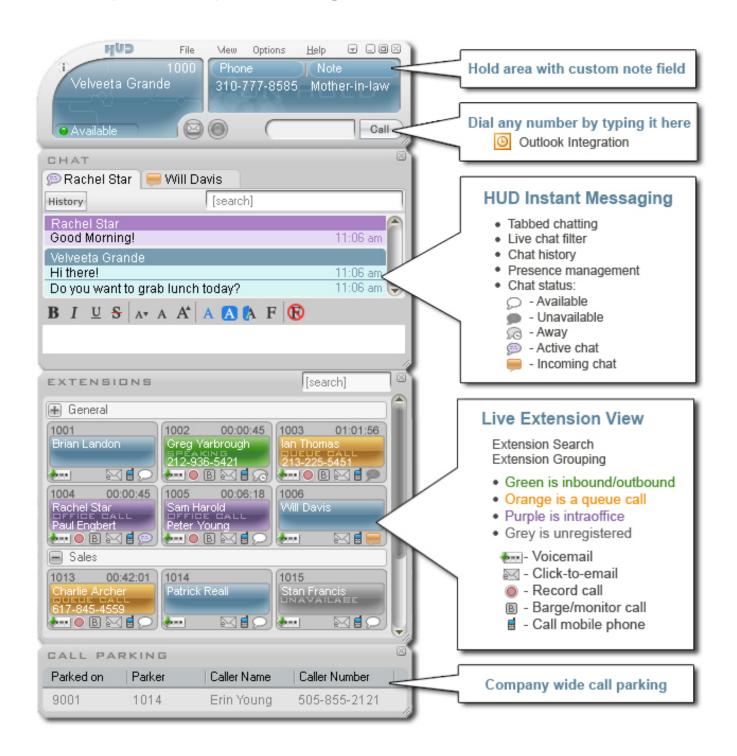
On-the-Fly Recording

Advanced CRM Integration





Heads-up! You're operator has gone electric.







Call Reports.

